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**UPDATE FROM NEPEAN HOUSING CORPORATION- (COVID-19)**  
**PLEASE SHARE THIS INFORMATION WITH NEIGHBOURS**  
**WHO DON'T HAVE AN E-MAIL ADDRESS**

Hi Everyone, it's Wednesday, week 37 – We hope you're all doing well. Ottawa Public Health reported 19 new cases of COVID-19 in the city Tuesday, marking a continuing trend of low case counts compared to other large urban centres in the province. It seems that Ottawa is leveling out in terms of case counts for now! Remember to stay vigilant and be [COVID-Wise!](#)

Well... the other big news in Ottawa is that that the snow is here! Keep reading this week's update for many snow related tips and tricks!

### **Tips Corner- Getting Ready for Winter**

Now that cold weather has arrived, it is very important if you live in one of our town homes to close the source of water for outside taps. If there is an outside tap on your home, please close and drain to prevent freezing during the winter that can cause pipes to burst or leak. Report dripping faucets to Nepean Housing for repair. As new residents move in, we are removing outside water taps as a means of water conservation. The cost of water has skyrocketed, putting pressure on our operating budget. If you are considering using a rain barrel, please contact us.

### **Snow Removal Parking Spots**

Just a friendly reminder that tenants are responsible for ensuring that all ice and snow is cleared on, driveways, car ports, parking spaces, steps, and landings. Our snow removal companies will be looking at main road ways and sidewalks. For the safety of yourself, your family and guests, all residents of garden homes should have an abrasive (salt, sand, de-icer) and a shovel.

### **Snow Removal on Roadways**

Snow removal is particularly difficult on roadways where vehicles remained parked. Even worse, when vehicles are abandoned throughout the winter months left on the road ways to simply sit.

### **Overnight parking ban**

Between November 15 to April 1, there is no on-street parking between 1 a.m. and 7 a.m. when Environment Canada forecasts 7 cm or more of snow in the Ottawa area. This includes any forecast for a range of snow more than 7 cm, such as 5 to 10 cm.

Vehicles without a residential parking permit that are parked on the street during an overnight parking ban will be ticketed and towed.

When an overnight winter parking ban is made, the City issues a special advisory to the local media and posts it on [ottawa.ca](http://ottawa.ca). The parking ban ends when snow clearing is completed and the City issues an advisory indicating that it has been lifted.

### **Sign up for parking ban notifications:**

- [Receive Winter Parking Alerts by email](#)
- [Follow the City of Ottawa on Twitter](#)

For more information on winter overflow parking lots in the city including some park and ride locations visit [here](#).

### **Parking Issues NHC**

Some visitor parking spots are dedicated snow dumps during the months of November through April, and they must be kept clear. Don't risk damage to your vehicle or a parking ticket – do not park in designated snow storage areas! Remember that street (and lane) parking during the winter months and anywhere there is a “No Parking” sign will result in a ticket. Please DO NOT BLOCK any parking spaces! Please also heed Visitor parking registration requirements during posted hours.

### **The Heat is ON!**

New high efficiency furnaces require different exterior venting, and that venting is lower to the ground. This means that snow MUST be kept clear from the pipes. If snow piles up against the outlet, your furnace will shut down, and you will lose your heat. “No Heat” calls for this reason can result in a charge to you! Please ensure all vent pipes are kept clear this winter. Also remember that many furnaces have a switch (similar to a light switch) that must be in the ON position for the furnace to work.

### **Furnace Filters**

Clogged filters cause your furnace to operate less efficiently, costing more money in fuel and reducing the quality of the air you breathe. Replace your filters once a month during the heating season. Furnace filters can be bought at most hardware stores.

### **Propane tanks and storage**

There can be only one propane tank per unit, at a time, and it must be attached to a barbeque. Additional propane tanks cannot be stored inside the unit or inside of a shed. The Technical Standards Safety Association states that tanks must be in a chain link fenced area similar to a propane tank fueling station.

### **Use of Live Christmas Trees In Apartment Buildings**

For the safety and general upkeep of the 2 Hammill Court and 130 Centrepointe Drive apartment buildings, NHC does not allow the use of live Christmas Trees. We are asking residents of our apartment complexes to respect this rule due to risk of fire. There is also the additional clean-up required because of the difficult-to-clean needles in the common

hallways and elevators when trees are transported in or out of the building. Artificial trees are encouraged. Have a safe holiday season!

### **A Message from The Nepean Rideau and Osgoode Community Resource Center (NROCRC) Are you struggling to pay your energy bills?**

The United Way Energy Assistance Pilot can connect you with programs that could reduce your bills.

NROCRC can help by checking eligibility, doing referrals to programs that can help, helping with applications in some cases, and referring to additional supports as needed. For more information contact Heather at 613-808-0284 or by email at [hbrown@nrocrc.org](mailto:hbrown@nrocrc.org).

To find out about the various programs that are available follow these links:

[Ontario Electricity Support Program](#)

[Home Assistance Program](#)

[Low-Income Energy Assistance Program](#)

### **'Tis the Season...**

Yes, parcel season! Just a reminder to use caution when you're having parcels delivered to your home.

The Ontario Provincial Police (OPP) have offered some tips to help keep your parcels safe.

- Request a signature on delivery
- Ship the package to a trusted neighbour or relative who will be home
- Have the packages delivered to your work - if allowed by the employer
- Track your deliveries online so you know when they're slated to arrive and plan to be home for their delivery
- Opt for in-store or curbside pickup wherever possible
- Install video cameras and post signage to indicate surveillance is in effect
- Request the package be left out of sight at a rear or side door

"If packages are stolen from your home, report the incident to your local police and the shipping company," OPP say. "If you see suspicious activity in your neighbourhood contact your local police."