

To access this and past Updates, please visit NHC's [website](#), or Ctrl/click on this link **UPDATE FROM NEPEAN HOUSING CORPORATION- (COVID-19)**

**PLEASE SHARE THIS INFORMATION WITH NEIGHBOURS  
WHO DON'T HAVE AN E-MAIL ADDRESS**

It's Friday! We made it through another week. The weather is going to be just beautiful this weekend, so that is some great news! The forecast for today is predicting the hottest day of the year so far in Ottawa! That is a milestone to celebrate as we push through the trials and tribulations of pandemic life.

There is a saying by Timber Hawkeye that goes, "You've survived 100 percent of everything in your life so far, so there's a pretty good chance that you'll survive whatever is next." We know that things have been difficult for everyone over the past few months. Many of us have had to make some form of a sacrifice...or two...or even three, to be able to persevere and survive through these hard times.

Just remember this: whether your survival strategy is enjoying today's sunshine, wearing comfy clothes 24 hours a day-7 days a week, binge watching a show on Netflix, hiding in your bathroom for five minutes for some privacy if you have children, or doing nothing at all... you've got this – you're a survivor!

### **Nepean Housing Operational Updates**

As the province opens up, you may be wondering how or if Nepean Housing's operations will change.

At the present time, NHC's operations, both for maintenance and administration, will not change. Maintenance continue to address emergency calls and are completing outdoor work. Although we're making plans for a phased re-opening with modified access, our office remains closed. You can submit information to a drop box located at 16 Kilbarron Road, 130 Centrepointe Drive, or 2 Hammill Court, by mail at 16 Kilbarron Road, Nepean, ON, K2J 5B2, by fax at 613-823-8453, or by email.

Our main phone number is 613-823-8452.

- For Marketing and Rent Calculation, contact Nathalie Anderson (extension 113) [nanderson@nepeanhousing.ca](mailto:nanderson@nepeanhousing.ca)
- For Accounts Receivable (rent), contact Susan Shea (extension 112) [susanshea@nepeanhousing.ca](mailto:susanshea@nepeanhousing.ca)
- For Maintenance Requests and General Information, contact Kirsten Martin (extension 114) [info@nepeanhousing.ca](mailto:info@nepeanhousing.ca)
- For Community Development / Programming, contact Sara Dell'Oso (extension 119) [saradelloso@nepeanhousing.ca](mailto:saradelloso@nepeanhousing.ca) or Amanda Awwad (extension 222) [amanda.awwad@nepeanhousing.ca](mailto:amanda.awwad@nepeanhousing.ca)
- The Director of Administration, Selene Commerford (extension 116) can be reached at [selene.commerford@nepeanhousing.ca](mailto:selene.commerford@nepeanhousing.ca)

Note that minimal staff is in the office at any time and may not be in the office at the time of your call. Please leave a message or speak with available staff who are usually able to assist. We'll share re-opening information with you as it becomes available.

### **Emergency Contact Information**

Now is a good time to update emergency information with NHC. Please e-mail any changes (or new information) to [info@nepeanhousing.ca](mailto:info@nepeanhousing.ca), use the subject line: Emergency Contact Update.

### **Friendly Reminder- City Parks**

As we head into the weekend, just a friendly reminder that playgrounds and exercise equipment including swings and slides remain closed. Some outdoor sports facilities & fields including benches, picnic tables and gazebos are open for use but please practice physical distancing. Stay safe!



### **NCC to reopen parking lots, increase access to Greenbelt, Gatineau Park**

The National Capital Commission (NCC) is broadening access to its parks and green spaces in the Ottawa-Gatineau area as governments loosen COVID-19 restrictions on both sides of the provincial border. Starting at 9 a.m. today, most parking lots on the NCC's urban lands, in the Greenbelt and in Gatineau Park will be open for public use again. For more information, visit: <https://ncc-ccn.gc.ca/news/covid-19>

### **COVID-19 Map**

Ottawa Public Health (OPH) has released a new map looking at where cases of COVID-19 in Ottawa lived by ward. The map shows which wards have the highest number of residents testing positive for the novel coronavirus, though officials caution the new map will not reveal "COVID-19 hot spots" in the capital. OPH's new map will update biweekly to show a snapshot of lab-confirmed cases per 100,000 people in the nation's capital, based on where positive-testing residents live. Data is divided by wards and is filtered to exclude long-term care homes and retirement residences where outbreaks of the novel coronavirus might inflate infection rates. The map can be found at:

<https://www.ottawapublichealth.ca/en/reports-research-and-statistics/la-maladie-coronavirus-covid-19.aspx>

### **Service Ontario- Centre Closures**

As things start to slowly reopen, find out which Service Ontario centres are still closed, which ones are open for limited hours, what products are no longer expiring and how product delivery is affected. Visit: <https://www.ontario.ca/page/serviceontario-centre-closures#section-2>

### **Ottawa Public Library- Online Tutoring**

Sign your child up for free online tutoring and homework help. Volunteer tutors from Frontier College will meet with learners one-on-one for activities that support learning and literacy. Meetings will take place once a week using the Zoom platform from a computer or mobile device. Available for children in grades 1 to 6. For more information, visit: <https://bibliottawalibrary.ca/en/online-tutoring-and-homework-help-children>

